

## **Terms and Conditions**

### **Hire Process**

Phone 07943 055 043, email bookings via [info@isleofharriswatersports.co.uk](mailto:info@isleofharriswatersports.co.uk).

All equipment for hire is subject to availability.

No one under the age of 16 can be the hirer

The hirer will take full responsibility for all of the equipment that is hired.

You must inform us where you intend using the kayak or paddle Board.

YOU are responsible for your own and the rest of your groups safety.

Any loss or damage to any of our equipment must be paid for in full.

In order to book hire equipment we require a non-refundable deposit of 30% of the total cost to be made to Isle of Harris Watersports. If making a booking within 7 days of the intended hire date then we require the full amount to be paid. If you cancel within this time you will forfeit the deposit up to 30% of the cost for the full booking period. All payments are to be made in cash or card payments or if paid at least one week in advance of the hire start date by credit or debit card over the phone or at the centre.

For all hire bookings, we require photo proof of identity (i.e. full UK driving license or passport) the details of which will be copied plus a cash deposit of £120.00 on the day of hire for each kayak or paddleboard and/or full credit card details. The cash deposit, card details and other security will be returned on the prompt and undamaged return of the Kayak/Paddleboard/Equipment. All of our equipment is to be collected from Isle of Harris Watersports.

We will then provisionally reserve the requested dates (if available) or advise you of alternatives if your preferred dates or equipment choices are not available.

If you have not completed our on line booking we will send you a booking form which must be completed, signed and returned to us along with a deposit by cheque or by credit or debit card for 30% deposit of the total hire cost – on receipt or the cheque clearing we will confirm booking.

We reserve the right to decline any booking at our discretion.

All payment details are on our terms and conditions form that is sent to you.